

Instructions for GWR Failure to Take Corrective Action Within Required Time Frame – Template 2-22

Template on Reverse

A system's failure to take corrective action within the required timeframe or be in compliance with a state-approved corrective action plan and schedule for a fecal indicator-positive ground water source sample or significant deficiency under GWR is a treatment technique violation and requires Tier 2 public notification. You must provide public notice to persons served as soon as practical but within 30 days after you learn of the violation [[40 CFR 141.203\(b\)](#)]. Your state may have more stringent requirements for treatment technique violations (e.g., it may require you to provide water from an alternate source). Check with your state to make sure you meet all its requirements.

CWSs must use one of the following methods [[40 CFR 141.203\(c\)](#)]:

- Hand or direct delivery
- Mail, as a separate notice or included with the bill (if delivered within 30 days of the violation)
- Another method approved in writing by the state

NCWSs must use one of the following methods [[40 CFR 141.203\(c\)](#)]:

- Posting in conspicuous locations
- Hand delivery
- Mail
- Another method approved in writing by the state

In addition, both CWSs and NCWSs must use another method reasonably calculated to reach others if they would not be reached by the first method [[40 CFR 141.203\(c\)](#)]. Such methods could include newspapers, e-mail, or delivery to community organizations. If you mail, post, or hand deliver, print your notice on your system's letterhead, if available.

The notice on the reverse is appropriate for mailing, posting, or hand delivery. If you modify this notice, you must still include all required public notice elements from [40 CFR 141.205\(a\)](#) and leave the mandatory language unchanged (see below).

Mandatory Language

Mandatory language on health effects (from [Appendix B to 40 CFR 141 Subpart Q](#)) must be included as written and is presented in this notice in italics with an asterisk on either end. You will need to update the information presented in brackets with the appropriate information.

You must also include standard language to encourage the distribution of the public notice to all persons served, where applicable [[40 CFR 141.205\(d\)](#)]. This language is also presented in this notice in italics with an asterisk on either end.

Corrective Action

In your notice, describe corrective actions you are taking. Listed below are some steps commonly taken by water systems with Ground Water Rule treatment technique violations. Depending on the corrective action you are taking, you can use one or more of the following statements, if appropriate, or develop your own text:

- Although we did not meet our deadline, we are now in consultation with the state to develop a corrective action plan.
- The [source of contamination/significant deficiency] has been identified and addressed.
- We have implemented a short-term plan to address the immediate issue while we pursue the long-term solution.

Repeat Notices

For repeat notices, you should state how long the violation has been ongoing and remind consumers of when you sent out any previous notices. If you are making progress, describe it. Alternatively, if funding or other issues are delaying progress, let consumers know.

After Issuing the Notice

Make sure to send a copy of each type of notice and a certification that you have met all the public notification requirements to your state within 10 days after the original or any repeat notice(s) [[40 CFR 141.31\(d\)](#)].

It is a good idea to inform your consumers when the violation has been resolved, especially if you have regular customers. See [Template 1-10](#) for a "problem corrected" notice template.

GWR Failure to Take Corrective Action Within Required Time Frame Notice – Template 2-22

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

City of Bellevue Failed to Correct a Significant Deficiency Within Required Time Frame.

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

A sanitary survey conducted on July 14th, 2021, by the Idaho Department of Environmental Quality (IDEQ) found multiple deficiencies. Knowing that some of these deficiencies would take time and funding to complete, the city entered into a compliance agreement schedule (CAS) on February 4th, 2022. On March 13, 2024, the city entered into an amended CAS with IDEQ to address the unresolved deficiencies.

As required by Environmental Protection Agency's (EPA's) Ground Water Rule (GWR), we were required to take action to these deficiencies. However, we failed to take this action by the deadline established by Idaho Department of Environmental Quality.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions, unless further direction is received. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your healthcare providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from on the EPA Ground Water and Drinking Water Website at <https://www.epa.gov/ground-water-and-drinking-water>.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

To protect the health of its customers and return to compliance with applicable state and federal laws, Bellevue entered into a second amended CAS to demonstrate compliance with IDAPA 58.01.08 on February 9th, 2026. This timeline will allow the city to complete the repairs and upgrades outlined in the 2022 sanitary survey as required. Notice will be posted at Bellevue City Hall and the City of Bellevue website.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly.*

This notice is being sent to you by The City of Bellevue, Idaho Water System ID#: ID5070004.

Date distributed: March 30, 2026 .